# TRANSLETA Inc – "DialSnow" App, U.S. Terms of Use 1. Contractual Relationship

These Terms of Use ("Terms") govern your access or use, from within the United States and its territories and possessions, of the multi-sided digital marketplace platform ("Transleta Marketplace Platform") and any related content or services (collectively snow removal, the "Services," DialSnow App and software as more fully defined below in Section 3) made available in the United States and its territories and possessions by Transleta, Inc. and its subsidiaries, representatives, affiliates, officers and directors (collectively, "Transleta"). PLEASE READ THESE TERMS CAREFULLY, AS THEY CONSTITUTE A LEGAL AGREEMENT BETWEEN YOU AND TRANSLETA INC. In these Terms, the words "including" and "include" mean "including, but not limited to."

By accessing or using the Services, you confirm your agreement to be bound by these Terms. If you do not agree to these Terms, you may not access or use the Services. These Terms expressly supersede prior agreements or arrangements with you regarding the use of the Services.

Notwithstanding the foregoing, these Terms do not supersede or otherwise impact the enforceability of any agreements you may have with Transleta Marketplace Platform's "DialSnow" App or its subsidiaries regarding services (e.g., the Platform Access Agreement, the Technology Services Agreement and/or any similar agreements). To the extent (but only to the extent) any agreement you may have with "DialSnow" regarding snow removal services conflicts with these Terms, those agreements (and not these Terms) will prevail.

Transleta may immediately terminate these Terms or any Services with respect to you, or generally cease offering or deny access to the Services or any portion thereof, at any time for any reason.

important: please be advised that this agreement contains provisions that govern how claims between you and Transleta can be brought, including the arbitration agreement (see section 2 below). please review the arbitration agreement below carefully, as it requires you to resolve all disputes with Transleta on an individual basis and, with limited exceptions, through final and binding arbitration (as described in section 2 below). by entering into this agreement, you expressly acknowledge that you have read and understand all of the terms of this agreement and have taken time to consider the consequences of this important decision.

Supplemental terms may apply to certain options or offers available through the DialSnow Snow Removal Services event, program, activity, or promotion. Such supplemental terms will be disclosed to you in connection with the applicable option or offer. Supplemental terms are in addition to, and shall be deemed a part of, the Terms for the purposes of the applicable option or offer. Supplemental terms shall prevail over these Terms in the event of a conflict with respect to the applicable option or offer.

Transleta may make changes to these Terms from time to time. If Transleta makes changes, it will provide you with notice of such changes, such as by sending an email, providing a notice through the Services, or updating the date at the top of these Terms. Unless Transleta says otherwise in its notice, the amended Terms will be effective immediately and your continued access to and use of the Services after Transleta provides such notice will confirm your acceptance of the changes. If you do not agree to the amended Terms, you must stop accessing and using the Services.

"DialSnow" Apps collection and use of personal information in connection with the Services is described in Transleta's Privacy Notice located at https://www.transleta.com/privacy/notice.

## 2. Arbitration Agreement

By agreeing to the Terms, you agree that you are required to resolve any claim that you may have against Transleta on an individual basis in arbitration as set forth in this Arbitration Agreement. This will preclude you from bringing any class, collective, or representative action against Transleta, and also preclude you from participating in or recovering relief under any current or future class, collective, consolidated, or representative action brought against Transleta by someone else. For the avoidance of doubt, this precludes you from bringing or participating in any kind of any class, collective, coordinated, consolidated, representative or other kind of group, multi-plaintiff or joint action against Transleta.

## (a) Agreement to Binding Arbitration Between You and Transleta.

Except as expressly provided below in Section 2(b), you and Transleta agree that any dispute, claim or controversy in any way arising out of or relating to (i) these Terms and prior versions of these Terms, or the existence, breach, termination, enforcement, interpretation, scope, waiver, or validity thereof, (ii) your access to or use of the Services at any time, (iii) incidents or accidents resulting in personal injury that you allege occurred in connection with your use of the Services, whether the dispute, claim or controversy occurred or accrued before or after the date you agreed to the Terms, or (iv) your relationship with Transleta "DialSnow" App, will be settled by binding arbitration between you and Transleta "DialSnow" App, and not in a court of law. This Agreement survives after your relationship with Transleta "DialSnow" App ends.

You acknowledge and agree that you and Transleta Inc. are each waiving the right to a trial by jury or to bring or to participate as a plaintiff or class member in any class, purported class, collective, coordinated, consolidated, or representative proceeding.

This Arbitration Agreement shall be binding upon, and shall include any claims brought by or against any, Third Party Shovelers, including but not limited to your spouses, heirs, "Third Party Shovelers" beneficiaries and assigns, where their underlying claims are in relation to your use of the Services. To the extent that any "Third Party Shovelers" beneficiary to this agreement brings claims against the Parties; those claims shall also be subject to this Arbitration Agreement.

## (b) Exceptions to Arbitration

Notwithstanding the foregoing, this Arbitration Agreement shall not require arbitration of the following claims: (i) individual claims brought in small claims court so long as the matter remains in such court and advances only on an individual (non-class, non-representative) basis; (ii) individual claims of sexual assault or sexual harassment occurring in connection with your use of the Services; and/or (iii) injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents or other intellectual property rights.

Such claims may be brought and litigated in a court of competent jurisdiction by you on an individual basis only. On an individual basis means that you cannot bring such claims as a class, coordinated, consolidated, collective, or representative action against Transleta. For the avoidance of doubt, this precludes you from bringing claims as or participating in any kind of any class, collective, coordinated, consolidated, representative or other kind of group, multi-plaintiff or joint action against Transleta and no action brought by you may be consolidated or joined in any fashion with any other proceeding. Where your claims are brought and litigated to completion on such an individual basis in a court of competent jurisdiction, Transleta agrees to honor your election.

The parties' agreement not to require arbitration in these limited instances does not waive the enforceability of this Arbitration Agreement as to any other provision (including, but not limited to, the waivers provided for in Section 2(a), which will continue to apply in court as well as in arbitration), or the enforceability of this Agreement as to any other controversy, claim or dispute.

## (c) Rules and Governing Law.

The parties agree that the arbitrator ("Arbitrator") will be designated by Transleta Inc., and not any federal, state, or local court or agency, shall have exclusive authority to resolve any disputes relating to the interpretation, applicability, enforceability or formation of this Arbitration Agreement, including any claim that all or any part of this Arbitration Agreement is void or voidable. The Arbitrator shall also be responsible for determining all threshold arbitrability issues, including issues relating to whether the Terms are applicable, unconscionable or illusory and any defense to arbitration, including waiver, delay, laches, or estoppel. If there is a dispute about whether this Arbitration Agreement can be enforced or applies to a dispute, you and Transleta agree that the arbitrator will decide that issue.

Notwithstanding any choice of law or other provision in the Terms, the parties agree and acknowledge that this Arbitration Agreement evidences a transaction involving interstate commerce and that the Federal Arbitration Act, 9 U.S.C. § 1 et seq. ("FAA"), will govern its interpretation and enforcement and proceedings pursuant thereto. It is the intent of the parties to be bound by the provisions of the FAA for all purposes, including, but not limited to, interpretation, implementation, enforcement, and administration of this

Arbitration Agreement, and that the FAA and Transleta Inc's Arbitration Rules shall preempt all state laws to the fullest extent permitted by law. If the FAA and Transleta Inc's Arbitration Rules are found to not apply to any issue regarding the interpretation or enforcement of this Arbitration Agreement, then that issue shall be resolved under the laws of the California State.

Any dispute, claim, or controversy arising out of or relating to incidents or accidents resulting in personal injury (including but not limited to sexual assault or harassment claims) that you allege occurred in connection with your use of the Services, whether before or after the date you agreed to the Terms, shall be governed by and construed in accordance with the laws of the state in which the incident or accident occurred.

## (d) Process.

Pre-Arbitration Dispute Resolution and Notification. Prior to initiating an arbitration, you and Transleta each agree to notify the other party in writing of any dispute and to attempt to negotiate an informal resolution. Notice of the dispute must include the party's name, preferred contact information, a brief description of the dispute and pictures of the area where the snow removal was requested, and the relief sought. Notice to Transleta must be sent to Transleta, Inc., Attn: Legal Department, 11814 Roaring River Ave, CA 93311. Neither party shall initiate arbitration until 30 days after the notice is sent. Engaging in this pre-arbitration dispute resolution and notification process is a requirement that must be fulfilled before commencing arbitration. The statute of limitations and any filing fee deadlines shall be tolled while the parties engage in the informal resolution process required by this paragraph.

Initiating Arbitration. In order to initiate arbitration, a party must provide the other party with a written Demand for Arbitration and file the Demand with Transleta Inc. legal department, A party initiating an arbitration against Transleta must send the written Demand for Arbitration to Transleta, Inc. Attn: Legal Department, 11814 Roaring River Ave, CA 93311. The Arbitrator will be either an attorney licensed to practice law in the state where the arbitration is conducted. The Arbitrator will be assigned by Transleta Inc.

## (e) Location and Procedure.

Unless you and Transleta otherwise agree, the arbitration will be conducted in the Kern county California. If your claim does not exceed \$12,000 USD, then the arbitration will be conducted solely on the basis of documents you and Transleta submit to the Arbitrator, unless you request a hearing or the Arbitrator determines that a hearing is necessary. If your claim exceeds \$12,000 USD, your right to a hearing will be determined by the small claims court of Kern County California. The Arbitrator will have the discretion to direct a reasonable exchange of information by the parties, consistent with the expedited nature of the arbitration.

## (f) Arbitrator's Decision.

The Arbitrator may award declaratory or injunctive relief only in favor of the claimant and only to the extent necessary to provide relief warranted by the claimant's individual claim. An Arbitrator's decision shall be final and binding on all parties. An Arbitrator's decision and judgment thereon shall have no precedential or collateral estoppel effect. If you prevail in arbitration you may seek an award of attorneys' fees and expenses to the extent permitted under applicable law. Transleta will not seek, and hereby waives all rights Transleta may have under applicable law to recover attorneys' fees and expenses if Transleta prevails in arbitration.

## (g) Fees.

Your responsibility to pay any administrative and arbitrator fees will be solely as set by prevailing fees.

## (h) Severability and Survival.

If any portion of this Arbitration Agreement is found to be unenforceable or unlawful for any reason, (1) the unenforceable or unlawful provision shall be severed from these Terms; (2) severance of the unenforceable or unlawful provision shall have no impact whatsoever on the remainder of the Arbitration Agreement or the parties' ability to compel arbitration of any remaining claims on an individual basis pursuant to the Arbitration Agreement; and (3) to the extent that any claims must therefore proceed on a class, collective, consolidated, or representative basis, such claims must be litigated in a civil court of competent jurisdiction and not in arbitration, and the parties agree that litigation of those claims shall be stayed pending the outcome of any individual claims in arbitration.

## 3. The Transleta Marketplace Platform & Services

Transleta operates a multi-sided digital marketplace platform that is offered in a number of forms, including mobile and/or web-based applications ("Applications"). Among other things, the Transleta Marketplace Platform enables you to receive: (i) Snow removal services rendered by DialSnow App that facilitate your connection to independent, Third Party Shovelers" providers"/ "shovelers" and could include," Third Party Shoveling Services Providers", for the purchase of services or goods, such as Snow Removal, and/or delivery services for Salt. Third Party Shovelers/ Providers; and (ii) any related content or services, including payment processing and customer support. The Transleta Marketplace Platform and the Transleta content or services described in this Section are collectively referred to as "the Services". Unless otherwise agreed by Transleta in a separate written agreement with you, the Services are made available solely for your personal, noncommercial use. If you select commercial building, then we will treat it as commercial and commercial rates would prevail. Unless otherwise agreed by Transleta in a separate written agreement with your Business Organization, the Services are made available solely for your Business Organization represented by You.

YOU ACKNOWLEDGE THAT YOUR ABILITY TO OBTAIN SNOW REMOVAL SERVICES, LOGISTICS AND/OR DELIVERY SERVICES FOR SALT, FROM, THIRD PARTY SHOVELERS/PROVIDERS THROUGH THE USE OF THE TRANSLETA PLATFORM AND SERVICES DOES NOT ESTABLISH TRANSLETA AS A PROVIDER OF SNOW REMOVAL SERVICES NOR SALT SPREADING, BUYING TRANSACTIONS. TRANSLETA IS NOT ON GROUND PHYSICAL SNOW REMOVAL SERVICE PROVIDER, DOES NOT DO SERVICE ITSELF FOR YOU, AND USE OF THE TRANSLETA PLATFORM IS ONLY OPEN TO REGISTERED USERS OF THE TRANSLETA PLATFORM AND NOT TO THE GENERAL PUBLIC.

YOU ACKNOWLEDGE THAT INDEPENDENT, THIRD PARTY SHOVELERS/PROVIDERS, SHOVELERS ARE NOT ACTUAL AGENTS, APPARENT AGENTS, OSTENSIBLE AGENTS, OR EMPLOYEES OF TRANSLETA IN ANY WAY. YOU ALSO ACKNOWLEDGE THAT ANY SAFETY RELATED EFFORT, FEATURE, PROCESS, POLICY, STANDARD OR OTHER EFFORT UNDERTAKEN BY TRANSLETA, IN THE INTEREST OF PUBLIC SAFETY (WHETHER REQUIRED BY APPLICABLE REGULATIONS OR NOT), IS NOT AN INDICIA OF AN EMPLOYMENT, ACTUAL AGENCY, APPARENT AGENCY, OR OSTENSIBLE AGENCY RELATIONSHIP WITH AN INDEPENDENT, THIRD PARTY SHOVELERS/SNOW REMOVAL SERVICES PROVIDERS/ SHOVELER, WE "DIALSNOW" ARE MERE FACILITATOR AND PROVIDE A PLATFORM FOR SNOW REMOVAL SERVICES FOR REGISTERED CUSTOMERS AND SHOVELERS.

#### License.

Subject to your compliance with these Terms, Transleta Inc. grants you a limited, non-exclusive, non-sublicensable, revocable, non-transferable license to: (i) access and use the Applications on your personal device solely in connection with your use of the Services; and (ii) access and use any content, information and related materials that may be made available through the Services, in each case solely for your personal, noncommercial use. Any rights not expressly granted herein are reserved by Transleta Inc. and Transleta's licensors.

#### Restrictions.

You may not: (i) remove any copyright, trademark or other proprietary notices from any portion of the Services; (ii) reproduce, modify, prepare derivative works based upon, distribute, license, lease, sell, resell, transfer, publicly display, publicly perform, transmit, stream, broadcast or otherwise exploit the Services except as expressly permitted by Transleta; (iii) decompile, reverse engineer or disassemble the Services except as may be permitted by applicable law; (iv) link to, mirror or frame any portion of the Services; (v) cause or launch any programs or scripts for the purpose of unduly burdening or hindering the operation and/or functionality of any aspect of the Services; or (vi) attempt to gain unauthorized access to or impair any aspect of the Services or its related systems or networks.

Third Party Shovelers / Snow Removal Services Providers and Content.

The Services may be made available or accessed in connection with, Third Party Shovelers "Services" and content (including advertising) that Transleta does not control. Once you click on a link to, Third Party Shovelers/ Snow Removal Services Providers services or content, you will be subject to the terms and conditions and privacy policy of that website, destination, or, Third Party Snow Shoveling service provider. Transleta will

not warn you that you have left the Services or that you are subject to the terms and conditions (including privacy policies) of another website, destination, or, Third Party Shovelers' Service' provider. You use all links in, Third Party Shovelers' websites and advertisements at your own risk as these are not part of the Services and are not controlled by Transleta. You acknowledge that different terms of use and privacy policies may apply to your use of such, Third Party Shovelers' services and content. Transleta does not endorse such, Third Party Shovelers' services and content and in no event shall Translatable responsible or liable for any products or services of such, Third Party Shovelers' snow removal services providers.

## App Stores.

You acknowledge and agree that the availability of the Applications may be dependent on the, Third Party Shovelers' from which you received the Application's license, e.g., the Apple iPhone or Android app stores ("App Store"). You acknowledge and agree that this Agreement is between you and Transleta and not with the App Store and that Transleta is responsible for the provision of Services as described in this Agreement. However, if you downloaded the Application from the Apple App Store, Apple and its subsidiaries are, Third Party Shovelers' beneficiaries of this Agreement. Upon your acceptance of this Agreement, Apple shall have the right (and will be deemed to have accepted the right) to enforce this Agreement against you as a, Third Party Shovelers' beneficiary thereof. This Agreement incorporates by reference Apple's Licensed Application End User License Agreement, for purposes of which, you are "the enduser." In the event of a conflict in the terms of the Licensed Application End User License Agreement and this Agreement, the terms of this Agreement will control. Ownership.

The Services and all rights therein are and shall remain Transleta's property or the property of Transleta's licensors. Neither these Terms nor your use of the Services convey or grant to you any rights in or related to the Services except for the limited license granted above.

You agree that you will not use Transleta's "DialSnow", "Transleta" trademarks, service marks, or trade dress or any similar names, marks, or trade dress Transleta's," DialSnow" marks, aside from use incidental to your use of the Services, without express, written permission from Transleta. This prohibition on using Transleta's Marks includes, but is not limited to, use in domain names, websites, and social media accounts.

## 4. Access and Use of the Services

#### User Accounts.

In order to use most aspects of the Services, you must register for and maintain an active personal user Services account ("Account"). You must be at least 18 years of age, or the age of legal majority in your jurisdiction (if different than 18), to obtain an Account if you are Driving a Vehicle and using that vehicle to reach customers premises, unless a specific Service permits otherwise. The platform's DialSnow App

permits Third Party Snow Removal Service Providers to be at least 16 years of age in case the Third-Party Snow Removal Service Provider is in the vicinity of the customers location and going to do the snow removal service by walking/skiing to the location of actual service area. You cannot register for or maintain an Account if you have previously been banned from accessing or using the Services. Account registration requires you to submit to Transleta certain personal information, such as your name, address, mobile phone number and age, as well as at least one valid payment method supported by Transleta. For more information regarding Transleta's use of your personal information, please see our Privacy Notice on Transleta.com You agree to maintain accurate, complete, and up-to-date information in your Account, including a valid phone number, address and payment method. Your failure to comply with these Terms (including policies and supplemental terms) including, without limitation, your failure to maintain accurate, complete, and up-to-date Account information, including having an invalid or expired payment method on file, may result in your inability to access or use the Services. You are responsible for all activity that occurs under your Account, and you agree to maintain the security and secrecy of your Account username and password at all times. Unless otherwise permitted by Transleta in writing, you may only possess one Account.

## User Requirements and Conduct.

You agree to abide by the Transleta Community Guidelines, available here. Failure to comply with the Community Guidelines or any violation of these terms may result in the permanent loss of access to the Services.

The Services are not available for use by persons under the age of 18 in case of the driving a service used vehicle and 16 in case of service providers who are doing the service of snow removal by walking/skiing to the location of work to be performed. You may not authorize, Third Parties to use your Account, and you may not allow persons under the age of 18 to receive transportation, delivery or logistics services from, Third Party Shovelers/ Providers unless they are accompanied by you. You may not assign or otherwise transfer your Account to any other person or entity. You agree to comply with all applicable laws when accessing or using the Services, and you may only access or use the Services for lawful purposes (e.g., no transport of unlawful or hazardous materials). You may not in your access or use of the Services cause nuisance, annoyance, inconvenience, or property damage, whether to them, Third Party Shovelers' Provider or any other party. If you request a snow removal service, you acknowledge and agree that neither Transleta nor the, Third Party Shovelers' Provider is responsible for the safety of a child in the snow removal area and its vicinity the, Third Party Shovelers' Providers' Vehicle, you are responsible for providing a safe area for which you want the snow to be removed. You acknowledge and agree that neither Transleta nor the, Third Party Shovelers' Provider is responsible for any injury or incident that may arise out of the assistance provided by the, Third Party Shovelers' Provider. In certain instances, you may be asked to provide proof of age, identity or other method of identity verification to access or use the Services, and you agree that you may be denied access to or use of the Services if you refuse to provide proof of age, identity or other method of identity verification.

You are responsible for properly securing the animal with a leash, harness, crate / carrier, or through other means. You are also responsible for ensuring that the animal does not cause damage or a mess in the, Third Party Shovelers' Provider's vehicle. You may be subject to a Charge for Repair or Cleaning under Section 5 for any damage or mess caused by an animal that is transported during a ride requested under your Account.

## Text Messaging and Telephone Calls.

You agree that Transleta, Inc., and its subsidiaries, representatives, affiliates, officers and directors, may contact you by telephone or text messages (including by an automatic telephone dialing system and/or with an artificial or pre-recorded voice) at any of the phone numbers provided by you or on your behalf in connection with a DialSnow account, including for marketing purposes. You understand that you are not required to provide this consent as a condition of purchasing any property, goods or services. You also understand that you may opt out of receiving text messages from Transleta /'DialSnow" App at any time, by contacting DialSnow.com or Transleta.com; contact/help. If you do not choose to opt out, Transleta may contact you as outlined in its User Privacy Notice, located at https://www.Transleta.com/privacy/notice.

You agree that "DialSnow" may contact you using any of the phone numbers you provided in connection with a "DialSnow" account (including via text or voice-recorded message) or your email address in the case of suspected fraud or unlawful activity.

## User Provided Content.

Transleta Inc., "DialSnow" App may, in Transleta's sole discretion, permit you from time to time to submit, upload, publish or otherwise make available to Transleta through the Services textual, audio, and/or visual content and information, and submission of entries for competitions and promotions ("User Content"). Any User Content provided by you remains your property. However, by providing User Content to Transleta, you grant Transleta a worldwide, perpetual, irrevocable, transferable, royalty-free license, with the right to sublicense, to use, copy, modify, create derivative works of, distribute, publicly display, publicly perform, and otherwise exploit in any manner such User Content in all formats and distribution channels now known or hereafter devised (including in connection with the Services and Transleta's business and on ,Third Party Shovelers' sites and services), without further notice to or consent from you, and without the requirement of payment to you or any other person or entity.

You represent and warrant that: (i) you either are the sole and exclusive owner of all User Content or you have all rights, licenses, consents and releases necessary to grant Transleta the license to the User Content as set forth above; and (ii) neither the User Content, nor your submission, uploading, publishing or otherwise making available of such User Content, nor Transleta's use of the User Content as permitted herein will infringe, misappropriate or violate a ,Third party's intellectual property or proprietary rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.

You agree to not provide User Content that is defamatory, libelous, hateful, violent, obscene, pornographic, unlawful, or otherwise offensive, as determined by Transleta in its sole discretion, whether or not such material may be protected by law. Transleta may, but shall not be obligated to, review, monitor, and remove User Content, at Transleta's sole discretion and at any time and for any reason, without notice to you.

## User Feedback.

As Transleta respects your rights to your ideas, please do not submit any confidential ideas, information, or suggestions in any form to Transleta / "DialSnow" or any of its affiliates. For any ideas, information, or suggestions you do submit, regardless of what your communication regarding your submissions says, you understand that your submissions are voluntary and the following terms shall apply to your submissions: (i) your submissions and their contents will automatically become the property of Transleta, without any compensation to you; (ii) Transleta has no obligation to review your submissions; (iii) Transleta may implement and distribute any portion of your submissions and their contents for any purpose in any way, without any compensation to you; and (iv) Transleta has no obligation to keep your submissions confidential.

#### Network Access and Devices.

You are responsible for obtaining the data network access necessary to use the Services. Your mobile network's data and messaging rates and fees may apply if you access or use the Services from your device. You are responsible for acquiring and updating compatible hardware or devices necessary to access and use the Services and Applications and any updates thereto. Transleta does not guarantee that the Services, or any portion thereof, will function on any particular hardware or devices. In addition, the Services may be subject to malfunctions and delays inherent in the use of the Internet and electronic communications.

## 5. Payment

You understand that use of the Services may result in charges to you for the services or goods you receive ("Charges"). Transleta will enable your payment of the applicable Charges for services or goods obtained through your use of the Services. Charges will include applicable taxes where required by law. Charges may include other applicable fees, product return fees, cancellation fees, estimated or actual tolls, and/or surcharges. Further, you acknowledge and agree that Charges applicable in certain geographical areas may increase substantially during times of high demand or due to other marketplace factors.

All Charges and payments will be enabled by Transleta using the preferred payment method designated in your Account, after which you will receive a receipt/s. If your primary Account payment method is determined to be expired, invalid or otherwise not able to be charged, you agree that Transleta may use a secondary payment method in

your Account, if available. Charges paid by you are final and non-refundable, unless otherwise determined by Transleta.

As between you and Transleta, Transleta reserves the right to establish or adjust Charges for any or all services or goods obtained through the use of the Services at any time. Salt material cost of the Salt might be included in the transaction or another charge will be created to cover the extra cost. Transleta will use reasonable efforts to inform you of Charges that may apply, provided that you will be responsible for Charges incurred under your Account regardless of your awareness of such Charges or the amounts thereof. Certain users may from time to time receive promotional offers and discounts that may result in different amounts charged for the same or similar services or goods obtained through the use of the Services, and you agree that such promotional offers and discounts, unless also made available to you, shall have no bearing on your use of the Services or the Charges applied to you. Promotional offers and discounts are subject to change or withdrawal at any time and without notice. You may elect to cancel your request for Services at any time prior to the commencement of such Services, in which case you may be charged a cancellation fee on a, Third Party Shovelers' /Provider's behalf.

With respect to ,Third Party Shovelers' /Providers, Charges you incur will be owed directly to ,Third Party Shovelers'/Providers, and Transleta will collect payment of those charges from you, on the .Third Party Shovelers' / Provider's behalf as their limited payment collection agent, and payment of the Charges shall be considered the same as payment made directly by you to the ,Third Party Shovelers'/ Provider. In such cases, you retain the right to request lower Charges from a, Third Party Shovelers'/ Provider for services or goods received by you from such, Third Party Shovelers'/ Provider at the time you receive such services or goods, and Charges you incur will be owed to the, Third Party Shovelers'/ Provider. Transleta will consider in good faith any request from a Third-Party Shovelers'/ Provider to modify the Charges for a particular service or good. This payment structure is intended to fully compensate a Third-Party Shovelers' /Provider after deducting the Platform's charges and any fees associated with the transaction, if applicable, for the services or goods obtained in connection with your use of the Services. Transleta, "DialSnow" does not designate any portion of your payment as a tip or gratuity to a. Third Party Shovelers' / Providers, the increase amount which the Third Part Shovelers'/Provider estimates will be included in the charges and another transaction could be added to compensate that portion after getting an agreement confirmation with by a code or by a button on 'DialSnow" App. You understand and agree that, while you are free to provide additional payment as a gratuity to any, Third Party Shovelers' Provider who provides you with services or goods obtained through the Service, you are under no obligation to do so. There also may be certain Charges you incur that will be owed and paid directly to Transleta or its affiliates. For the avoidance of doubt, Transleta does not charge a fee for a user to access the Transleta Marketplace Platform, but retains the right to charge users a fee or any other Charge for accessing Services made available through the Transleta Marketplace Platform. Even if not indicated on the Transleta Marketplace Platform, you understand that the prices for product or menu items displayed through the Services may differ from the prices offered or published by, Third Party Shovelers'/ Providers for the same product or menu items

and/or from prices available at other, Third Party Shovelers' websites/mobile applications. Prices for product or menu items displayed through the Services may not be the lowest prices at which the product or menu items are sold.

If you think a correction should be made to any Charge you incurred, you must let Transleta "DialSnow" know in writing within 30 days after the Charge took place or Transleta will have no further responsibility and you waive your right to later dispute the amounts charged.

Damage, Loss of Equipment and Violation of Terms.

Transleta may charge you a fee if, during your use of the Services, you have caused damage to a service vehicle that requires repair or cleaning ("Repair"). The amount of such fee shall be determined, in Transleta's sole discretion, based on the type of damage and the severity. Transleta reserves the right to verify or otherwise require documentation of damages prior to processing a fee. In the event that a Repair request is verified by Transleta in Transleta's reasonable discretion, Transleta reserves the right to facilitate payment for the reasonable cost of such Repair using your payment method designated in your Account. Such amounts, as well as those pertaining to lost and found goods, will be transferred by Transleta to a Third-Party Shovelers' / Provider, if applicable, and are non-refundable.

Additionally, if you fail to comply with these Terms you may be responsible for Charges, including without limitation, for transactions that could not be completed properly, arising out of or in connection with your failure to comply with these Terms.

## 6. Disclaimers; Limitation of Liability; Indemnity.

#### Disclaimer.

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE." TRANSLETA / "DIALSNOW" DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, NOT EXPRESSLY SET OUT IN THESE TERMS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IN ADDITION, TRANSLETA MAKES NO REPRESENTATION, WARRANTY, OR GUARANTEE REGARDING THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, OR AVAILABILITY OF THE SERVICES OR ANY SERVICES OR GOODS REQUESTED THROUGH THE USE OF THE SERVICES, OR THAT THE SERVICES WILL BE UNINTERRUPTED OR ERRORFREE.

TRANSLETADOES NOT GUARANTEE THE QUALITY, SUITABILITY, SAFETY OR ABILITY OF, THIRD PARTY SHOVELERS'/ PROVIDERS. YOU AGREE THAT THE ENTIRE RISK ARISING OUT OF YOUR USE OF THE SERVICES, AND ANY SERVICE OR GOOD REQUESTED IN CONNECTION THEREWITH, REMAINS SOLELY WITH YOU, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW.

TRANSLETA DOES NOT CONTROL, MANAGE OR DIRECT ANY, THIRD PARTY SHOVELERS' / PROVIDERS INCLUDING DRIVERS.THIRD PARTY SHOVELERS' SNOW REMOVAL SERVICE PROVIDERS ARE NOT ACTUAL AGENTS, APPARENT AGENTS, OSTENSIBLE AGENTS, OR EMPLOYEES OF TRANSLETA OR ITS DIALSNOW APP

TRANSLETA DOES NOT CONTROL, ENDORSE OR TAKE RESPONSIBILITY FOR ANY USER CONTENT OR, THIRD PARTY SHOVELERS' CONTENT AVAILABLE ON OR LINKED TO BY THE SERVICES. TRANSLETA CANNOT AND DOES NOT REPRESENT OR WARRANT THAT THE SERVICES OR SERVERS ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

## Limitation of Liability.

TRANSLETA SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST DATA, PERSONAL INJURY, OR PROPERTY DAMAGE RELATED TO, IN CONNECTION WITH, OR OTHERWISE RESULTING FROM ANY USE OF THE SERVICES, REGARDLESS OF THE NEGLIGENCE (EITHER ACTIVE, AFFIRMATIVE, SOLE, OR CONCURRENT) OF TRANSLETA, EVEN IF TRANSLETAHAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TRANSLETA SHALL NOT BE LIABLE FOR ANY DAMAGES. LIABILITY OR LOSSES ARISING OUT OF: (i) YOUR USE OF OR RELIANCE ON THE SERVICES OR YOUR INABILITY TO ACCESS OR USE THE SERVICES; OR (ii) ANY TRANSACTION OR RELATIONSHIP BETWEEN YOU AND ANY, THIRD PARTY SHOVELERS' SNOW REMOVAL SERVICE PROVIDER, EVEN IF TRANSLETA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TRANSLETASHALL NOT BE LIABLE FOR DELAY OR FAILURE IN PERFORMANCE RESULTING FROM CAUSES BEYOND TRANSLETA'S REASONABLE CONTROL. YOU ACKNOWLEDGE THAT ,THIRD PARTY SHOVELERS' SNOW REMOVAL SERVICE PROVIDERS PROVIDING SERVICES REQUESTED THROUGH SOME TRANSLETA SERVICES MAY OFFER SNOW REMOVAL SERVICES AND MAY NOT BE PROFESSIONALLY LICENSED OR PERMITTED, SNOW REMOVAL SERVICES ARE JUST SNOW REMOVAL JOB AND THE FULLFILLMENT OR THE SERVICE REQUEST SOLELY LIES WITH TRANSLETA "DIALSNOW", IF THERE IS ANY DISAGRREMENT OF THE EXTENT OF SNOW REMOVAL, THAT DEPENDS UPON THE THIRD PARTY SHOVELER'S/ PROVIDER OF THE SERVICE TO DECIDE IF THE WORK PERFORMED IS TO AN EXTENT OF REASONABLE REMOVAL OF THE SNOW. YOU ACKNOWLEDGE THAT, THIRD PARTY SHOVELERS' /PROVIDERS ARE NOT OSTENSIBLE AGENTS. APPARENT AGENTS, ACTUAL AGENTS, OR EMPLOYEES OF TRANSLETA OR OF ITS DIALSNOW APP.

THE SERVICES MAY BE USED BY YOU TO REQUEST AND SCHEDULE SNOW REMOVAL SERVICES WITH, THIRD PARTY SHOVELERS' /PROVIDERS, BUT YOU AGREE THAT TRANSLETA HAS NO RESPONSIBILITY OR LIABILITY TO YOU RELATED TO ANY SNOW REMOVAL SERVICES PROVIDED TO YOU BY, THIRD

PARTY SHOVELERS' /PROVIDERS OTHER THAN AS EXPRESSLY SET FORTH IN THESE TERMS.

TRANSLETA SHALL NOT BE LIABLE FOR ANY DAMAGES, LIABILITY OR LOSSES ARISING OUT OF LACK OF SAFE ENVIRONMENT AT THE CUSTOMER'S SNOW REMOVAL REQUESTED SITE.

THE LIMITATIONS AND DISCLAIMERS IN THIS SECTION DO NOT PURPORT TO LIMIT LIABILITY OR ALTER YOUR RIGHTS AS A CONSUMER THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH STATES OR JURISDICTIONS, TRANSLETA'S LIABILITY SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW. THIS PROVISION SHALL HAVE NO EFFECT ON TRANSLETA'S CHOICE OF LAW PROVISION SET FORTH BELOW. ANY LITIGATION WHICH ARISE WOULD BE BROUGHT UNDER KERN COUNTY CALIFORNIA JURISDICTION EVEN IF THE SERVICE HAS BEEN PROVIDED IN CONTINENTAL UNITED STATES.

## Indemnity.

You agree to indemnify and hold Transleta and its affiliates and their officers, directors, employees, and agents harmless from and against any and all actions, claims, demands, losses, liabilities, costs, damages, and expenses (including attorneys' fees), arising out of or in connection with: (i) your use of the Services or services or goods obtained through your use of the Services; (ii) your breach or violation of any of these Terms; (iii) Transleta's use of your User Content; or (iv) your violation of the rights of any ,Third party, including ,Third Party Shovelers' /Providers, Snow Removal Service Providers.

## 7. Other Provisions

Choice of Law.

These Terms shall be governed by and construed in accordance with the laws of the State of California, U.S.A., without regard to the choice or conflict of law principles of any jurisdiction, except as may be otherwise provided in the Arbitration Agreement in Section 2 above or in supplemental terms applicable to your region. This Choice of Law provision applies only to the interpretation of these Terms and is not intended to create any other substantive right to non-Californians to assert claims under California law or bring claims in California courts whether that be by statute, common law, or otherwise. These provisions, and except as otherwise provided in Section 2 of these Terms, are only intended to specify the use of California law to interpret these Terms, and these provisions shall not be interpreted as generally extending California law to you if you do not otherwise reside in California.

Any dispute, claim, or controversy arising out of or relating to incidents or accidents resulting in personal injury (including but not limited to sexual assault or harassment claims) that you allege occurred in connection with your use of the Services, whether before or after the date you agreed to the Terms, shall be governed by and construed in accordance with the laws of the state in which the incident or accident occurred.

#### Choice of Forum.

Any dispute, claim or controversy arising out of or relating to these Terms or the existence, breach, termination, enforcement, interpretation or validity thereof, shall be brought exclusively in the state and federal courts of California, notwithstanding that other courts may have jurisdiction over the parties and subject matter, except as may be otherwise provided by the Arbitration Agreement above or in supplemental terms applicable to your region.

Notwithstanding the foregoing, any dispute, claim, or controversy arising out of or relating to incidents or accidents resulting in personal injury (including but not limited to sexual assault or harassment claims) that you allege occurred in connection with your use of the Services, whether before or after the date you agreed to the Terms, shall be brought exclusively in the state and federal courts in the State in which the incident or accident occurred, notwithstanding that other courts may have jurisdiction over the parties and subject matter, and except as may be otherwise provided in the Arbitration Agreement above or in supplemental terms applicable to your region, to the extent permitted by law.

The foregoing Choice of Law and Choice of Forum provisions do not apply to the Arbitration Agreement in Section 2, and we refer you to Section 2 for the applicable provisions for such disputes.

## Claims of Copyright Infringement.

Claims of copyright infringement should be sent to Transleta's designated agent. Please visit Transleta's website or the designated address and additional information.

Notice.

Transleta may give notice by means of a general notice on or through the Services, electronic mail to the email address associated with your Account, telephone or text message to any phone number provided in connection with your account, or by written communication sent by first class mail or pre-paid post to any address connected with your Account. Such notice shall be deemed to have been given upon the expiration of 48 hours after mailing or posting (if sent by first class mail or pre-paid post) or at the time of sending (if sent by email, telephone, or on or through the Services). You may give notice to Transleta, with such notice deemed given when received by Transleta, at any time by first class mail or pre-paid post to our registered agent for service of process, c/o Transleta, Inc. The name and current contact information for the registered agent in each state are available online at www.dialsnow.com. If another provision of

these Terms addresses any specific notice (for example, notice of updates to these Terms, or notice of a dispute or arbitration demand), those specific notice provisions shall prevail to the extent there is any conflict or inconsistency between those provisions and this notice provision.

## General.

You may not assign these Terms without Transleta's prior written approval. Transleta may assign these Terms without your consent to: (i) a subsidiary or affiliate; (ii) an acquirer of Transleta's equity, business or assets; or (iii) a successor by merger. Any purported assignment by you in violation of this section shall be void. No joint venture, partnership, employment, or agency relationship exists between you, Transleta or any, Third Party Shovelers' / Provider (Snow Removal Service Provider/s) as a result of this Agreement or use of the Services. If any provision of these Terms is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced to the fullest extent under law. Transleta's failure to enforce any right or provision in these Terms shall not constitute a waiver of such right or provision unless acknowledged and agreed to by Transleta in writing. This provision shall not affect the Severability and Survivability section of the Arbitration Agreement of these Terms.

## DialSnow - Customer Refund Policy

We hope that every snow removal service you book through the Transleta's - DialSnow app goes without issue but we understand that sometimes things happen. If a snow removal service request you take does not meet your expectations, you can share your feedback by rating your driver in the app; and if you believe there was an error with your price or a more serious issue occurred on your trip, you can report it to our Support team. In some cases, your report may be covered by our Rider Refund Policy.

We want you to know what to expect when you report issues, so we are sharing examples of when you may be eligible to receive a full or partial refund of the price you paid. If you have an issue on a trip, let us know within 30 days. All requests will be evaluated at Transleta - DialSnow's sole discretion, and on a case-by-case basis.

As a reminder, Transleta is a marketplace that connects users to snow removal request and service provider within the app. As a customer who requests a service, you own the decision to take a proceed with a snow removal request or not. Transleta's - DialSnow provides information to customers prior starting a snow removal service, such as:

- Pricing and other estimates in app like an upfront price and estimated time of arrival
- Snow Removal Third Party Service Provider Vehicle and driver details like license plate, driver name, and vehicle type

As a customer, it's your responsibility to check the information provided is accurate and meets your expectations of quality. If you decide to go ahead with a service of snow removal, you are accepting the terms of service and are taking responsibility for the successful payment of that service and any additional costs agreed upon.

## When am I eligible to receive a full or partial refund?

Examples of when you may be eligible to receive a full or partial refund include:

- The snow removal work performed did not happen.
- The Third-Party Shoveler was unusually late more than 3 hours than the time the work was suppose to be started.

## When am I not eligible to receive a full or partial refund?

Examples of when you will not be eligible to receive a full or partial refund include, but are not limited to:

- An issue related to the service quality
  - You can use Transleta DialSnow's 2-way rating system or contact customer support to provide drivers with feedback about their service
- An issue that was caused by user error, like requesting the wrong type of area to be serviced for snow removal and incorrect estimation of parking slots and coverage area from where the snow has to be removed.
- An on-service delay or on-service routing issue due to uncontrollable events (e.g.
  traffic, construction and severe weather) or a change in price due to adding or
  removing objects from which snow has to be removed or updating these objects
  when the snow removal service is about to be finished or has already finished
  reasonably.

## Resolving Your Request

You can submit a request for a refund or a general complaint about your ride to Transleta's - DialSnow's customer service team at DialSnow.com or in the app within 30 days of encountering an issue. If we determine you are eligible, you should expect any refunds to be returned to your original payment method within 5-10 business days, depending on your bank.

## **False Reports**

We investigate each report. Providing inaccurate information about your snow removal service request and job completion experience when disputing fees or charges violates Transleta - DialSnow's guidelines and may result in your request being denied and / or your account being deactivated.

# iOS App Permissions

If you use Uber on iOS, we'll ask you for permission to enable certain features when they require additional information from your device. (If you're an Android user, please see our Android App Permissions.)

Below are more details on the permissions we ask for and the data we collect. You can edit your Uber permissions anytime by going into the Settings app on your device.

#### **Location Services**

You'll see a request for permission to access your location information when you sign up for Uber. As a default, the app asks for your location "while using the app." If you opt in, the app will collect and send location data to Uber's servers while you're using the app. We use location data to find drivers that are near you and help them navigate to your pickup spot. We also use it to display trip history in your receipts, to understand and resolve support tickets, to troubleshoot and solve software bugs, and generally to customize and improve the location-based services we provide.

If you opt out of the location permission, you can still use Uber by manually entering your pickup address before requesting a ride. Learn more about your location choices in our Help Center.

## Contacts

We'll ask you for permission to access your contacts if you choose to use certain features such as when you refer a friend to Uber, split a fare, or share your ETA.

If you opt in, the app will be able to access the address book on your phone and display the contacts within the Uber app so you can easily scroll and select the right contact without jumping between apps. Uber will not share your contacts with anyone else or reach out to any of your contacts on your behalf without your permission.

If you choose not to use this permission, you can manually enter contact information anytime you split fares, share an ETA, refer a friend, or use other social features in the app.

#### **Push Notifications**

After you sign up for Uber, but before you request your first ride, you'll be asked to choose whether you want to receive push notifications. If you opt in, the Apple Push Notification Service generates a unique token for your device and shares it with Uber so we can send Push Notifications to your phone. You can read more about how Apple Push Notifications work here.

If you opt out of Push Notifications, you'll still receive updates about your Uber trips by text message (these communications are not optional) and as well as email receipts. You can update your preferences in your phone's Settings app.

## Microphone

In some regions, riders and drivers can talk to each other while the driver is en route to the pick-up spot, without relying on the phone app or telephone networks. In these markets, we ask for the microphone permission to enable that feature and it is only used to facilitate rider-driver communication. If you opt out of this permission, you'll still be able to call your driver through your phone app using the anonymized number provided in the Uber app.

#### Camera

The Uber app will ask to access your camera when you add a photo to your Uber profile (if you select "Take New" instead of "Choose Existing") or when you scan your credit card and add it to your account. This is faster than entering the number by hand, but you can still choose to do so manually. Uber doesn't store the image of your credit card. You can still add an existing photo to your user profile by granting access to your Photos (see below).

#### **Photos**

You'll see this dialog when you add an existing photo to your Uber user profile. If you don't want to provide access to your Photos, you can take a new photo for your Uber user profile by providing access your phone's Camera (see above).

## Questions?

For more information about our privacy practices, please review our Privacy Policy.

## Transleta Inc - DialSnow - Android App

## **Permissions**

When you use the Transleta Inc - DialSnow app on Android devices with the latest operating system, we'll ask you for permission to enable certain features when they

require additional information from your device. Below you can find more details about why Transleta Inc - DialSnow asks for these permissions and what data is collected. Click on any of the permissions and you'll be directed to Google's official explanation. (If you're an iOS user, please see our iOS App Permissions.)

Please note, older versions of the Android operating system (before Android M) don't show users these prompts. Instead, users are shown a list of all the permissions an app requests at the time of installation. The permissions listed below include both those that are surfaced as prompts (in the current operating system) as well as those that are listed to users at install time (on older versions of the operating system).

## Identity

find accounts on the device add or remove accounts read your own contact card

These permissions allow Transleta Inc - DialSnow to auto-fill your email address, first name, last name, and phone number from your contact card when you sign up. If you already have a Google Sign-In or Google Wallet account on your device, Transleta Inc - DialSnow can also use these permissions to auto-fill your email address and allow you to pay using Google Wallet. Your email address and encrypted Google Wallet payment profile are shared with Transleta Inc - DialSnow to send you receipts and obtain payments through Google Wallet.

#### Contacts

read your contacts

We'll ask you for this permission to access your contacts if you choose to use certain features such as when you refer a friend to Transleta Inc - DialSnow, or share your ETA.

If you opt in, the app will be able to access the address book on your phone and display the contacts within the Transleta Inc - DialSnow app so you can easily scroll and select the right contact without jumping between apps. Transleta Inc - DialSnow will not share your contacts with anyone else or reach out to any of your contacts on your behalf without your permission.

If you choose not to use this permission, you can manually enter contact information anytime you refer a friend, or use other social features in the app.

#### Location

approximate location (network-based) precise location (GPS- and network-based)

You'll see a request to access your location information when you sign up for Transleta Inc - DialSnow. If you opt in, the app will collect and send location data to Transleta Inc - DialSnow's servers anytime you're using the app or on a trip. We use location data to find drivers near you and help them navigate to your pickup spot. We also use it to display trip history in your receipts, to understand and resolve support tickets, to troubleshoot and solve software bugs, and generally to customize and improve the

location-based services we provide. In addition to your device GPS, we may use other methods to improve the accuracy of this information if Location Services are enabled, including satellite and nearby wifi signals.

If you opt out of the location permission, you can still use Transleta Inc - DialSnow by manually entering your pickup address before requesting a ride. Learn more about your location choices in our Help Center article.

## **SMS**

receive text messages (SMS) send SMS messages (SMS) read your text messages (SMS or MMS)

When you sign up for Transleta Inc - DialSnow, we send a 4-digit verification code, via SMS, to the mobile number that you provide. The "Receive SMS" permission allows the Transleta Inc - DialSnow app to look for that incoming SMS message and automatically verify your mobile number. In some regions, our integrations with third party Payment processors require the "Read SMS" permission in order to facilitate two-factor-authentication (2FA). The "Read SMS" permission is only requested when required for these integrations. Only the content of verification and 2FA messages are sent to our servers. The "Send SMS" permission lets you automatically send invites to contacts you choose without leaving the Transleta Inc - DialSnow app. It is also used in the 2FA scenario described above. We will never send invites to your contacts without your direction. The App allows you as a "customer" who requests Snow Removal Services and Third-Party Snow Removal Services provides to communicate by sending text messages from within the App or using other available third-party messaging app, Both the parties "Customer" and Third-Party Snow Removal Service provider" grant Transleta Inc - DialSnow App this permission.

#### Phone

directly calls phone numbers

The app requests access to initiate phone calls in the phone app so you can contact your driver with one click within the Transleta Inc - DialSnow app.

## Photos/Media/Files

read the contents of your USB storage modify or delete the contents of your USB storage

The mapping libraries in the app use these permissions to save map data to your phone's storage, like SD cards. By saving map data locally, your phone doesn't need to re-download the same map data every time you use the Transleta Inc - DialSnow app.

## Microphone

In some regions, riders and drivers can talk to each other within the app, while the driver is en route to the pick-up spot, without relying on the phone app or telephone networks. In these markets, we ask for the microphone permission to enable that feature and it is only used to facilitate rider-driver communication. If you opt out of this permission, you'll

still be able to call your driver through your phone using the anonymized number provided in the Transleta Inc - DialSnow app.

#### Camera

take pictures and videos

The Transleta Inc - DialSnow app will ask to access your camera when you add a photo to your Transleta Inc - DialSnow profile (if you select "Take New" instead of "Choose Existing") or when you Take picture of a credit card, Driver's license, Social Security card or any other work authorization document and add it to your account. This is faster than entering the number by hand, but you can still choose to do so manually. Transleta Inc - DialSnow doesn't store the image of your credit card. You can still add an existing photo to your user profile by granting access to your Photos.

## Wi-Fi Connection Information view Wi-Fi connections

Transleta Inc - DialSnow uses this permission to see if a Wi-Fi connection is available, which helps improve the speed and accuracy of data used to display maps in the app.

# Device ID & Call Information read phone status and identity

This permission is used with your own contact information to auto-fill your mobile number and country when you sign up for Transleta Inc - DialSnow. You can edit this information once your account is created. This permission also includes your Android device ID, which is shared with Transleta Inc - DialSnow for fraud prevention.

#### Other

use accounts on the device

This permission creates Google Cloud Messaging (GCM) tokens that Transleta Inc - DialSnow uses to send you notifications.

read Google service configuration\*\*

This permission is required by Google Play Services to use Google web-based services (Google Maps API v2 in Transleta Inc - DialSnow's case). Google doesn't explicitly provide documentation for this permission, but the above link will refer you to the relevant documentation around using the Google Maps Android API. modify system settings

Transleta Inc - DialSnow uses this permission to improve data used to display maps.

full network access

This permission is required to access the internet, including communicating with Transleta Inc - DialSnow's servers, connecting with third-party services, and downloading map data.

#### Control vibration

This permission allows the Transleta Inc - DialSnow app to vibrate your phone when something important happens, e.g. when you receive a notification that your driver has arrived.

Prevent device from sleeping

This permission wakes up your phone when a notification is received.

use network connections

This permission is used to notify you when a network connection is unavailable.